Delivery Checklist for the Model Y L

Use this when you pick up your new car, before you sign anything. Go through it one section at a time and tick each box. If something is wrong, take a photo and ask the Tesla staff to write it down before you leave.

CREATED BY

Tesla Model YL (USA) - Owners & Enthusiasts

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VIN _____

PICKUP DATE _____

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Bonus Cheat sheet

PRINT

- ✓ The most important checks on one page

PART 1

Before pickup

Get ready at home so pickup day goes smoothly.

1 Before you go

1 Before you go

10 CHECKS

Get your papers, tools and plan ready before pickup day.

- [ ] Check that the VIN (the car's 17-character ID number) in your Tesla account matches your delivery papers.
- [ ] Download the Tesla app and finish every step it asks for before pickup: insurance, payment and registration.
- [ ] Book a morning pickup if you can. Daylight makes scratches much easier to see.
- [ ] Bring a phone charger with a USB-C plug so you can test the car's USB-C ports.
- [ ] US Model Y Ls are built in Texas and shipped by truck or train. Look closely for scuffs, marks and scraped wheels from the trip.
- [ ] Know which charging parts you ordered (Mobile Connector, J1772 adapter, Outlet Adapter) so you can check they're in the car.
- [ ] Bring a flashlight, and a tire gauge if you have one. Indoor or evening pickups make scratches and gaps hard to see.
- [ ] Bring your driver's license and car insurance that lists this car's VIN. Tesla won't hand over the car without it.
- [ ] Check the window sticker matches what you ordered: paint, wheels, Full Self-Driving, tow hitch and any other extras.
- [ ] Bring a soft cloth and a gentle cleaner (or baby wipes). Factory dust can hide small scratches, sticky spots or stains.

- [ ] **You're done when** you have your papers, insurance, tools and the app ready for pickup day.

PART 2

At pickup

Check the car inside and out, then take a short test drive. Do this before you sign.

2 Outside, car locked
3 Outside, car unlocked
4 Front trunk (frunk)
5 Front seats and dashboard
6 Second row
7 Third row
8 Trunk (cargo area)
9 Screens, cameras and tech
10 Test drive

2 Outside, car locked

27 CHECKS

Walk around the car slowly before you open any doors.

- [ ] Find the VIN at the bottom of the windshield on the driver's side. It should match your account and papers.
- [ ] Paint color and wheels match your order (19-inch Machina or 20-inch Uberhelix wheels on the Model Y L).
- [ ] Front light strip (the long light across the front): no dark spots or uneven brightness.
- [ ] Rear light strip (the long light across the back): no chips, cracks or gaps where it meets the body.
- [ ] The Model Y L is about 7 inches longer than a regular Model Y. Check that the gaps between body panels look even along each side.
- [ ] **Panel gaps:** compare the left side to the right, and the front doors to the back doors. The gaps should look the same.
- [ ] The front hood sits flat and even with the fenders and bumper.
- [ ] The windshield sits evenly. The gap on each side should match. Uneven gaps can cause wind noise.
- [ ] Check the paint around the air vents on the lower front bumper for chips or a bumpy, orange-peel look.
- [ ] Check the black trim along the bottom of the car, under the doors, for damage or scrapes.
- [ ] All four door handles are there, sit flat and aren't damaged.
- [ ] **Wheels:** look for scrapes, dents or damage on all four.
- [ ] **Tires:** no screws, nails or rocks stuck in them. Check the sides of the tires too.

- [ ] If your wheels have covers, all four are on tight and not cracked.
- [ ] Look inside each wheel well (the space around each tire). All plastic clips and nuts should be there and tight.
- [ ] Check the pillars between the windows for dents or paint chips. The Model Y L has more of these because it's longer.
- [ ] Look under the car for damage, missing screws or loose screws.
- [ ] **Charging door (back left side of the car):** sits flat, isn't damaged and has no gaps.
- [ ] Look for fog or water drops inside the rear lights.
- [ ] The trunk door (liftgate) sits evenly, with the same gap all the way around.
- [ ] The Model Y L wheels and back badges are there and not damaged.
- [ ] **Front bumper camera:** lines up straight, lens is clean and not chipped.
- [ ] The small wing on top of the back of the car is even and not damaged. It also holds the top brake light.
- [ ] **Headlights (just under the front light strip):** even gaps, sitting tight, no fog inside.
- [ ] The TESLA letters on the back are stuck on firmly. Press the top and bottom edges. They should not lift.
- [ ] All four tires are the same brand and type. Check that all four little air valve caps are there.
- [ ] **Paint on the pillars between the windows:** look for chips or dents from shipping straps.

> - [ ] **You're done when** you've walked all the way around the car and written down anything that looks wrong.

3 Outside, car unlocked

24 CHECKS

Now turn things on and test them.

- [ ] **Turn on all the lights:** front strip, headlights, back strip, brake lights, backup lights and turn signals.
- [ ] Turn the steering wheel. The headlights should move to point where you're turning.
- [ ] The turn signals light up at both ends of the front light strip.
- [ ] The back light strip lights up as one smooth line, with no dark spots.
- [ ] **Wipers:** test both speeds and the washer spray. They should wipe clean without jumping. Check the hood for marks from the wipers.
- [ ] Look at all the glass (windshield, glass roof, back window, side windows) for chips, cracks or scratches.

- [ ] **Glass roof:** the rubber seal around the edge sits flat, with no gaps.
- [ ] Charging door opens and closes from the app and from the car's screen.
- [ ] The rubber seals around all four doors sit in place, especially along the bottom of each door.
- [ ] **Trunk door:** opens and closes by power, stops at the right height, and closes with the button on the door.
- [ ] The trunk door is long and heavy. It should open smoothly and close without catching on the rubber seals.
- [ ] The plastic drain area under the back window is clear.
- [ ] Side mirrors fold in and out. The mirror glass has no scratches or cracks.
- [ ] Check the battery level. It should be about 80 to 90 percent at pickup.
- [ ] **Front bumper camera washer:** the spray hits the camera lens.
- [ ] The tire pressure on the screen matches the sticker inside the driver's door (often about 42 PSI). Trucks often leave tires too high or too low.
- [ ] Each window drops a little when you open the door, then goes back up when you close it. If not, the trim can get scratched.
- [ ] Flashers, high beams and fog lights all work, with no dark spots or fog inside.
- [ ] Look at the edges inside each door opening for paint chips, overspray or missing paint.
- [ ] Shine a flashlight at a low angle across the glass to find bubbles, flaws or wavy spots.
- [ ] Gently squeeze each side mirror. It shouldn't feel loose, creak or wiggle.
- [ ] Gently wiggle the black trim around the windows and along the bottom. It should be clipped in tight, with no ends sticking out.
- [ ] Gently wiggle the side cameras on the front fenders and the back camera. They should be tight, not loose.
- [ ] If you can plug in a charger, watch the light on the charging port: blue means connecting, flashing green means charging, red means a problem.

> - [ ] **You're done when** every light, window, door and mirror works, and you've checked all the glass.

4 Front trunk (frunk)

8 CHECKS

The storage space under the front hood.

- [ ] Open and close the frunk. It should latch cleanly, with no gaps.
- [ ] Look inside the frunk for paint flaws or dents, especially around the T logo.

- [ ] All the clips holding the frunk's lining are there and snapped in.
- [ ] The drain plug in the frunk is there and in place.
- [ ] The tow hook is in the frunk's accessory bag.
- [ ] The front license plate holder is there, if your state needs one.
- [ ] **The charging parts you ordered are in the car:** Mobile Connector, J1772 adapter and/or Outlet Adapter.
- [ ] The frunk light works, and the rubber seals and hinges aren't damaged. Close it gently with two hands. Don't slam it.

> - [ ] **You're done when** the frunk closes cleanly and your charging parts and tow hook are inside.

5 Front seats and dashboard

33 CHECKS

Test everything you can reach from the front seats.

- [ ] **The big 16-inch screen:** no scratches, dead spots or places that don't respond to touch. Test all four corners.
- [ ] **The screen responds well:** try the map and the drawing app (Sketchpad), and watch for taps you didn't make.
- [ ] The steering wheel says TESLA (not the old T logo). Look for scratches or tears on the front and back.
- [ ] Turn signal levers move smoothly both ways, click, and spring back.
- [ ] **Shifting on the screen works:** Drive, Reverse, Neutral and Park.
- [ ] The middle storage box cover slides open and shut smoothly.
- [ ] **Wireless phone charging:** test both charging pads with your phone.
- [ ] **Plug-in charging:** test both front USB-C ports.
- [ ] Glovebox opens and closes. The USB drive for the cameras is inside.
- [ ] Open the glovebox a few times from the screen. It should open smoothly every time, without sticking.
- [ ] Look at the dashboard for scratches, uneven seams or gaps in the trim.
- [ ] **Mood lighting:** try a few colors on the screen. Look for dark spots or uneven glow.
- [ ] The mood light strip should line up where the door meets the dashboard. Check both sides.
- [ ] **Ceiling:** no grease, damage or scuffs.
- [ ] **Front seats:** no scuffs, damage or bad stitching.

- [ ] **Front seat buttons:** test every direction, including back support and leg support.
- [ ] **Front seat heaters:** both seats warm up.
- [ ] **Front seat cooling fans:** both seats blow air.
- [ ] **Windshield:** look for wavy or bent-looking spots in the glass.
- [ ] **Door sills (where you step in):** no scratches on the trim.
- [ ] All windows go up and down with one tap, with no strange noises. Front windows go all the way down; back windows go part way.
- [ ] Both coat hooks pull out, fold back and click into place.
- [ ] **All inside lights work:** ceiling, reading lights, floor lights and door pocket lights.
- [ ] Front emergency door handles (the small lever by the window buttons) on both doors: pull gently to check they open the door.
- [ ] The horn works, the steering wheel buttons light up, and the steering wheel moves in every direction.
- [ ] The Park / Drive / Reverse buttons on the ceiling work too.
- [ ] Heated steering wheel warms up when turned on.
- [ ] Sun visors flip and slide, and the mirror lights work on both sides.
- [ ] Hold both steering wheel scroll buttons for about 5 seconds. The screen should go dark and restart.
- [ ] Front floor mats are there and not damaged.
- [ ] Pull firmly up and down on each door handle and armrest inside. The door panels should stay snapped in.
- [ ] Slide both front seats all the way forward and back. They shouldn't rub against the middle storage box.
- [ ] Move the rearview mirror all the way around. It should stay tight, with no squeak.

> - [ ] **You're done when** everything you can reach from the front seats works and looks right.

6 Second row

16 CHECKS

The two big captain's chairs in the middle row.

- [ ] Both captain's chairs are there, with the right trim and no scuffs, tears or marks.
- [ ] **Seat heaters:** test both seats from the back screen or the front screen.
- [ ] **Seat cooling fans:** test both seats.

- [ ] **Power seats:** both slide forward and back and tilt back.
- [ ] **Power armrests:** both inside armrests go up and down from the back screen and from the button on the side of the seat.
- [ ] Fold both seat backs forward with one touch. They should lock flat and come back up cleanly.
- [ ] There's a clear walkway between the two chairs to get to the third row.
- [ ] **The 8-inch back screen:** test the heat, music and seat controls. No dead spots.
- [ ] **Second row USB-C ports:** both charge a phone.
- [ ] Second row cup holders are there and secure.
- [ ] The mood light strip lines up from the door to the seat on both sides.
- [ ] Both seat belts pull out smoothly and click in.
- [ ] **Car seat clips (LATCH):** both chairs have metal bars you can reach in the seat crease.
- [ ] **Back emergency door handles:** in each back door pocket, lift the small cover and check the cable is there and pulls.
- [ ] Back floor mats are there and not damaged.
- [ ] Both captain's chairs have their own air vents on the pillar, and air comes out of each.

> - [ ] **You're done when** both captain's chairs, their screen, ports and seat belts all work.

7 Third row

14 CHECKS

The two seats at the very back.

- [ ] **Both third row seats are there and look right:** check the headrests, cushions and seat backs.
- [ ] **Third row seat heaters:** test both seats.
- [ ] **Power fold:** both third row seats fold flat from the trunk button and from the screen.
- [ ] **Power tilt:** the headrests and seat backs adjust correctly.
- [ ] When you fold the second row, a floor panel should lift up to make a flat floor with the third row.
- [ ] With both rows folded, the floor is flat from front to back, with no bump between the rows.
- [ ] **Third row USB-C ports:** test both.
- [ ] Third row cup holders are there on both sides and secure.
- [ ] Sit in the third row and check the headroom. The roof slopes down, so it can feel tight.

- [ ] **Third row air vents:** air comes out.
- [ ] Car seat clips and the top strap anchor are there and easy to reach in the third row.
- [ ] Both third row seat belts click, roll back up and release.
- [ ] Both ceiling lights in the third row work.
- [ ] **Back window over the third row:** no chips or wavy spots. Check it in sunlight.

> - [ ] **You're done when** both third row seats fold, heat and buckle, and the floor folds flat.

8 Trunk (cargo area)

12 CHECKS

The space behind the third row.

- [ ] Trunk door opens and closes smoothly by power, without shaking.
- [ ] The button on the trunk door closes it.
- [ ] Both trunk lights work.
- [ ] The buttons in the trunk fold the second row seats.
- [ ] The trunk covers are there, attached and slide smoothly.
- [ ] The second row seats fold without catching on the trunk carpet.
- [ ] The rubber seal all the way around the trunk door sits in place.
- [ ] Tow hitch is there, if you ordered one.
- [ ] The buttons in the trunk fold both third row seats.
- [ ] The third row seats fold without catching on the trunk carpet.
- [ ] The 12-volt power outlet in the trunk works.
- [ ] Look at the trunk door's latch (the metal hook). Scratches or metal shavings mean the door isn't closing straight.

> - [ ] **You're done when** the trunk door, lights and seat-fold buttons all work.

9 Screens, cameras and tech

17 CHECKS

Make sure the cameras, sound and phone features all work.

- [ ] **Backup camera:** clear picture, no glitches.
- [ ] **Side cameras:** both show a clear picture when you use the turn signal.
- [ ] **All 8 cameras:** nothing blocking them, and none look crooked.

- [ ] **Park Assist:** walk around the car and check the screen shows you on every side.
- [ ] **Sound system:** play a song you know. Use balance and fade to check every speaker, including the second row.
- [ ] **Bluetooth:** connect your phone. Check music and phone calls sound good.
- [ ] **Wi-Fi and cell signal:** the screen shows a signal and the software version.
- [ ] **Phone key:** the car locks and unlocks with your phone, and senses it as you walk up.
- [ ] Both key cards in the sleeve work.
- [ ] **Full Self-Driving:** if it came with the car or you bought it, it shows as active in your Tesla account.
- [ ] Software is up to date, with no important updates waiting.
- [ ] **Sentry Mode and Dashcam:** turn them on and check the car sees the USB drive.
- [ ] **Front bumper camera:** clear picture on the screen.
- [ ] Open every camera view on the screen. None should be black, foggy or loose.
- [ ] **Navigation:** enter a place and check the car makes a route.
- [ ] The cameras need about 25 to 100 miles of driving to finish setting up. Some features may be limited until then.
- [ ] The middle speaker under the back screen plays clearly.

> - [ ] **You're done when** every camera shows a clear picture, and your phone key and sound system work.

10 Test drive

14 CHECKS

Take a short drive and listen and feel for problems.

- [ ] **Heat and AC:** test the front and second row separately.
- [ ] Turn the temperature all the way up, then all the way down. Listen for loud or strange noises.
- [ ] Check the battery level, and make sure there are no battery or range warnings.
- [ ] Shift into Drive and Reverse. It should be smooth, and the car should slow itself when you lift off the pedal.
- [ ] Drive over a speed bump. Listen for clunks or knocks.
- [ ] Brake and gas pedals look clean and finished, with no rough welding marks.
- [ ] No warning lights or alerts on the screen.
- [ ] If you have the Outlet Adapter, plug it into the charging port and check that it powers something small, like a lamp.

- [ ] If a Tesla wall charger is there, check that the car charges from it.
- [ ] Turn on PIN to Drive and look over the Sentry Mode settings before you leave.
- [ ] **Third row heat and AC:** the back vents heat and cool on their own.
- [ ] Take a photo of the miles on the screen at pickup. It should be very low. Keep the photo with your papers.
- [ ] **Quiet rattle check:** turn off the heat, AC and music, close the windows, and drive slowly over a bumpy road. Listen for buzzing or rattles.
- [ ] Turn the steering wheel all the way left, then all the way right, while rolling slowly. Listen for rubbing or clicking.

> - [ ] **You're done when** the car drives smoothly, with no warning lights and no strange noises.

PART 3

After pickup

Follow up on anything you found in the first days and weeks.

11 After you get home

11 After you get home

11 CHECKS

Follow up in the first days and weeks.

- [ ] Take photos of any problems, with the date and time, before you leave the pickup center.
- [ ] Open a service request in the Tesla app right away for any problems you found.
- [ ] Report paint, scratches, dents, glass or gap problems in the Tesla app within 24 hours or 100 miles.
- [ ] **Warranty:** the car is covered for 4 years or 50,000 miles. The battery and motor are covered for 8 years or 120,000 miles.
- [ ] Check the rubber door seals once a week for the first month. The bottom seals are a known problem.
- [ ] After the first hot-to-cold weather change, look for fog inside the back light strip.
- [ ] At night, check that the mood light strip lines up where the door meets the dashboard.
- [ ] Visit a Supercharger in the first week to make sure fast charging works.
- [ ] Before you sign, have the delivery advisor write any problems into Tesla's system. Don't rely on a spoken promise.
- [ ] Check the app shows the car as Delivered, and keep copies of your purchase papers.
- [ ] After the cameras finish setting up (about 25 to 100 miles), check the camera views again.

- [ ] **You're done when** every problem is reported in the Tesla app and you've kept your papers and photos.

Download on the App Store

Prefer your phone? Use the free Delivery Checklist app to tick off every check on your iPhone.

DISCLAIMER

This checklist is a self-guided inspection aid. You inspect the vehicle at your own risk. Check Y/YL and its publisher are not liable for any damage to the car during inspection, or for any effect on the vehicle's warranty or coverage. Not affiliated with Tesla, Inc.

CHEAT SHEET

Delivery Day at a Glance

The most important checks on one page. Bring it to pickup and tick each box before you sign. Take a photo of anything wrong.

Before you go

- ☐ VIN in your account matches your papers
- ☐ Finish every step in the Tesla app
- ☐ Morning pickup if you can
- ☐ Bring: license, insurance with the VIN, USB-C cable, flashlight, cloth
- ☐ Window sticker matches your order

Outside, car locked

- ☐ VIN on the windshield matches
- ☐ Paint and wheels match your order
- ☐ Panel gaps even, left vs right
- ☐ Light strips: no dark spots, chips or fog
- ☐ Wheels, tires and valve caps: no damage
- ☐ Pillars and lower trim: no chips or dents
- ☐ Look under the car

Outside, car unlocked

- ☐ All lights and turn signals work
- ☐ Wipers and washer spray work
- ☐ All glass: no chips, cracks or wavy spots
- ☐ Trunk door opens and closes by power
- ☐ Mirrors fold; glass not cracked
- ☐ Battery about **80–90%**
- ☐ Tire pressure matches the door sticker (about **42 PSI**)

Front trunk (frunk)

- ☐ Latches cleanly, no gaps
- ☐ Tow hook in the bag
- ☐ Charging parts you ordered are there
- ☐ Front plate holder, if your state needs one

Front seats and dashboard

- ☐ 16-inch screen: all corners respond
- ☐ Both phone pads and USB-C ports charge
- ☐ Glovebox opens; USB drive inside
- ☐ Seat buttons, heat and cooling work
- ☐ Windows go up and down with one tap
- ☐ Emergency door levers work
- ☐ Horn, wheel buttons and heated wheel work

Second row

- ☐ Captain's chairs: no marks
- ☐ Heat, cooling, power slide and fold work
- ☐ 8-inch back screen works
- ☐ USB-C ports and seat belts work
- ☐ LATCH bars easy to reach

Third row

- ☐ Seats fold flat from the trunk and the screen
- ☐ Seat heat, USB-C and air vents work
- ☐ Seat belts click and roll back
- ☐ Floor is flat with both rows folded

Trunk

- ☐ Door opens and closes smoothly
- ☐ Trunk lights and 12-volt outlet work
- ☐ Seat-fold buttons work
- ☐ Rubber seal sits in place
- ☐ Tow hitch, if you ordered one

Screens, cameras and tech

- ☐ All camera views clear, none crooked
- ☐ Sound: every speaker plays
- ☐ Phone key and both key cards work
- ☐ Full Self-Driving shows, if you bought it
- ☐ Sentry and Dashcam see the USB drive

Test drive

- ☐ Heat and AC work in every row
- ☐ No warning lights
- ☐ Speed bump: no clunks
- ☐ Full-lock turns: no rubbing
- ☐ Photo of the miles at pickup

After pickup

- ☐ Problems written into Tesla's system **before you sign**
- ☐ Report paint and glass issues within **24 hours or 100 miles**
- ☐ Open a service request in the app
- ☐ Visit a Supercharger in week one
- ☐ Recheck cameras after 25–100 miles

This is a short version. The full checklist has every check. Not affiliated with Tesla, Inc. Checked November 2026.